



AB-6005: Introduction to supply chain management in Dynamics 365

Course ID #: 7000-1185-ZZ-Z

Hours: 7

Delivery Method: Group Internet Based

Course Content

Description:

Designed for beginners, this course explores how Dynamics 365 Supply Chain Management supports end-to-end business operations—from product setup and inventory control to sales, procurement, and manufacturing—while integrating with the Microsoft ecosystem and leveraging AI-assisted insights.

Prerequisites:

None

Target Audience:

This course is intended for learners who are new to Dynamics 365 and want to understand how Supply Chain Management supports end-to-end business operations. It is designed for individuals interested in procurement, inventory, warehousing, manufacturing, and planning processes, and how these functions are unified within an ERP solution.

Topics:

Describe Dynamics 365 finance and operations apps

- Introduction
- Describe enterprise resource planning (ERP)
- Describe use cases for using AI tools in finance and operations apps
- Explore the finance and operations user interface
- Module assessment
- Summary

Describe reporting and integration capabilities in Dynamics 365 finance and operations apps

- Introduction
- Describe built-in reporting capabilities
- Describe options for analyzing data with Power BI
- Describe integration capabilities with Microsoft 365
- Describe integration options for Microsoft Power Platform
- Describe capabilities and use cases for business events
- Configure and edit business documents
- Describe how Copilot-based insights support finance and operations apps
- Knowledge check
- Summary



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Describe shared features in Dynamics 365 finance and operations apps

- Introduction
- Describe security capabilities in finance and operations apps
- Describe workflow capabilities in Dynamics 365 finance and operations apps
- Describe batch jobs in finance and operations apps
- Manage organizations and legal entities
- Create and maintain record templates
- Describe global address book features
- Set up alerts in finance and operations apps
- Describe number sequences in finance and operations apps
- Describe attachment capabilities in finance and operations apps
- Knowledge check
- Summary

Describe core capabilities of Dynamics 365 Supply Chain Management

- Introduction
- Describe Dynamics 365 Supply Chain Management core capabilities
- Manage products and released products
- Describe products and product masters
- Describe product dimensions and product variants
- Describe storage dimensions
- Describe tracking dimensions
- Describe item groups
- Describe item model groups
- Describe default order settings
- Explore Copilot to generate product insights
- Knowledge check
- Summary

Describe inventory management in Dynamics 365 Supply Chain Management

- Introduction
- Illustrate on-hand inventory maneuvers
- Manage inventory journals
- Explore inventory journal types
- Describe transfer orders
- Describe inventory blocking
- Illustrate AI-assisted inventory insights
- Describe quality management capabilities
- Module assessment
- Summary

Describe procurement processes in Dynamics 365 Supply Chain Management

- Introduction
- Manage vendors
- Describe trade agreements
- Describe the procure-to-pay process
- Describe purchase requisitions
- Describe purchase orders, receipts, and returns
- Describe charges
- Describe Copilot support in procurement scenarios
- Explain the capabilities of the Supplier Communications Agent
- Describe supply risk assessment
- Knowledge check
- Summary



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Describe sales processes in Dynamics 365 Supply Chain Management

- Introduction
- Manage customers
- Describe trade agreements
- Describe the order-to-cash process
- Describe sales order creation, fulfillment, and returns
- Describe intercompany orders
- Describe charges
- Describe Copilot support in sales scenarios
- Knowledge check
- Summary

Describe warehouse management in Dynamics 365 Supply Chain Management

- Introduction
- Manage the warehouse layout
- Describe reservation hierarchies
- Describe unit sequence group
- Describe license plate
- Describe location directives
- Describe work templates
- Describe the Warehouse Management mobile app
- Describe wave templates
- Describe cycle counting
- Describe replenishments
- Describe packing dimension and containerization
- Module assessment
- Summary

Describe manufacturing processes in Dynamics 365 Supply Chain Management

- Introduction
- Describe production types
- Describe BOMs and formulas
- Describe BOM types
- Describe routes and operations
- Describe lean, discrete, and process manufacturing
- Describe manufacturing execution
- Module assessment
- Summary

Describe inventory costing and master planning in Dynamics 365 Supply Chain Management

- Introduction
- Describe costing methods and use cases
- Describe resources
- Describe cost groups
- Describe cost management
- Describe coverage groups
- Describe master planning and planning optimization
- Illustrate AI-assisted demand forecasting
- Demonstrate landed cost scenarios
- Module assessment
- Summary

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NASBA CPE details are provided on the following pages.



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NASBA Information

Level: Beginner

Advanced Preparation:

Attendance Requirement: To be awarded the full credit hours, you must sign in and attend the entire course.

Recommended Field(s) of Study: Computer Software and Applications

Recommended CPEs: 7.80

Policies: Course Registration, Cancellation, Refund, and Complaint Resolution

For more information regarding administrative policies such as complaint and program cancellation policies, please contact our offices at 800-639-3535 or visit us at: www.tcworkshop.com

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