



# IBM Case Manager 5.2: Build and Migrate a Solution

Course ID #: 0370-601-52-W

Hours: 14

## Course Content

### Course Description:

This course is for those whose job includes the responsibility for designing and building Case Manager solutions.

You work with a fully functioning IBM Case Manager system, to practice the skills required to create a Case Management solution that uses the built in capabilities of IBM Case Manager 5.2.

### Course Objectives:

Upon completion of this course you will:

- Acquire the knowledge and skills necessary to design and build a solution, customize UI pages, and migrate solutions

### Target Audience

This intermediate course is for anyone whose job includes the responsibility for designing and building solutions, and deploying a solution to production.

### Prerequisites:

Before taking this course, you should have completed:

- IBM FileNet P8 5.0: Prerequisite Skills using Workplace XT (F1410)
- IBM FileNet Content Manager 5.2: Implementation and Administration (F1150)

or

- Getting Started with Content Navigator 2.0 (WBT) (F2059)
- IBM FileNet P8 Platform 5.0: System Implementation and Administration (F1420)
- IBM FileNet BPM 5.0: Process Design (F1450)

### Topics:

**Create properties and document types**

**Create roles and in-baskets**

**Create document types**

**Create a case type and task**

**Create a step map**

**Deploy and test a solution**

**Use Preconditions and sets**

**Use business rules**

**Use Process Designer Integration**

**Create custom pages**

**Work with widgets**

**Wire events**

**Custom properties views**

**Migration process**

**Prepare for solution migration**

**Migrate a solution from Development to UAT**

**Deploy and test the solution application in UAT**