

Course ID #: 7000-407-ZZ-Z

Hours: 35

#### **Course Content**

#### **Course Description:**

This course is developed for those aspired to be and new to the solution architect role. This course provides the technical information focusing on application architecture and technical skills to start their journey into this role. This course will not cover the industrial skills and delivery skills required for this role.

#### **At Course Completion:**

Students will be able to:

- Define skill areas for solution architect role
- Explain instances & deployment models recommendations by Microsoft
- Understand cloud solution, CDM & CDS
- Get more info on Licensing, AppSource & Support for Dynamics 365
- Use Lifecycle services as solution architect
- Know the considerations for blueprinting Dynamics 365 solution
- Understand the concepts and tools used for data management
- Explain the Integration options & Business events on solutions
- Know the available options on solution localization, compliance & reporting
- Have architectural conversations on extensibility, security, & performance
- Know what ALM application lifecycle management is
- Identify opportunities for automated testing and using RSAT

#### **Target Student:**

The audience for this course should have previous experience with functional or technical focus in Dynamics 365: Finance and Operations Applications. Primarily for those who are aspired to be and new to solution architect role.



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#### **Topics:**

#### Lesson 1: Becoming a solution architect for Dynamics 365 and Microsoft Power Platform

- Introduction to becoming a solution architect
- Existing product and platform skills
- Expectations of a solution architect
- Solution architect role during project phases
- Pillars of a great architecture
- Check your knowledge
- Summary

### Lesson 2: Discover customer needs as a Solution Architect for Dynamics 365 and Microsoft Power Platform

- Introduction and discovery overview
- Initial customer discovery
- Customer discovery meetings
- Customer communication strategy
- Check your knowledge
- Summary

#### Lesson 3: Propose a solution as a Solution Architect for Microsoft Power Platform and Dynamics 365

- Introduction and overview to proposing a solution
- Identify solution components
- Develop and validate a demo
- Identify potential third-party components
- Recognize strengths and weaknesses in a solution
- Check your knowledge
- Summary

#### Lesson 4: Work with requirements for Microsoft Power Platform and Dynamics 365

- Introduction
- Lead requirement capture sessions
- Identify functional requirements
- Identify non-functional requirements
- Confirm and finalize requirements
- Check your knowledge
- Summary

#### Lesson 5: Perform fit gap analysis

- Introduction to fit gap analysis
- Determine feasibility of requirements
- Refine requirements from proof of concept insights
- Categorize business requirements and perform gap fit analysis
- Evaluate Dynamics 365 and Microsoft Power Platform apps
- Check your knowledge
- Summary

### Lesson 6: Get started with Lifecycle Services for finance and operations apps

- Introduction
- Understand the functionality and tools of Lifecycle Services
- Determine licensing requirements
- Lifecycle Services security
- Reuse existing assets, copy, and share data
- Perform actions in the Asset library
- Work with the Task recorder
- Business process modeler (BPM)
- Support options
- Get product updates from Lifecycle Services



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- Exercise use the Task recorder to create and edit a recording
- Exercise create a business process in the business process modeler
- Exercise create a support incident
- Check your knowledge
- Summary

#### Lesson 7: Design and plan an implementation of finance and operations apps

- Introduction
- Use implementation methodologies for a successful implementation
- Cloud implementation analysis
- Cloud implementation design and develop
- Cloud implementation test
- Cloud implementation deploy and operate
- On-premises implementation analysis
- On-premises implementation design and develop
- On-premises implementation test, deploy, and operate
- Gathering and analyzing the requirements
- Create functional design documents (FDD)
- Check your knowledge
- Summary

### Lesson 8: Translate Dynamics 365 apps and documentation with Dynamics 365 Translation Service

- Introduction
- Access Dynamics 365 Translation Service
- Types of requests
- Reuse translations (recycling)
- Custom-trained machine translation system
- Exercise Create, review, and regenerate a user interface translation request
- Exercise Create, review, and regenerate a documentation translation request

- Exercise Create a translation memory file
- Check your knowledge
- Summary

#### Lesson 9: Prepare data for migration to finance and operations apps

- Introduction
- Select a data integration (import/export) strategy
- Common migration scenarios and tools
- Bring your own database (BYOD)
- Test a data migration and validate output
- Check your knowledge
- Summary

#### Lesson 10: Work with data management in finance and operations apps

- Introduction
- Data management concepts
- Use data entities for data management and integration
- Work with the Data management workspace
- Using Standard and Enhanced views for tiles
- Use templates in data management
- Export, import, and copy data into a legal entity
- Lab Explore the Data management workspace
- Lab Export data using the Data management workspace
- Database movement operations
- Data sharing framework
- Check your knowledge
- Summary



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#### Lesson 11: Perform user acceptance testing in finance and operations apps

- Introduction
- Create user acceptance test libraries
- Record test cases and save to BPM
- Synchronize and configure your test plan in Azure DevOps
- Run user acceptance tests
- Data task automation
- Exercise Build test scripts to test business functionality
- Check your knowledge
- Summary

### Lesson 12: Get started with a finance and operations implementation project

- Implementation project overview
- Roles in a Dynamics 365 implementation
- Project phases
- Implementation planning and architecture
- Combining tools and solutions for impactful implementations
- Check your knowledge
- Summary

### **Lesson 13: FastTrack Customer Success Program for finance and operations**

- Overview of the FastTrack program
- FastTrack engagement across the phases
- Solution blueprint review
- Become a FastTrack recognized solution architect
- Check your knowledge
- Summary

### Lesson 14: Implement application lifecycle management in finance and operations apps

- ALM methodologies
- Design and create models
- Plan the build, test, and quality control processes
- Identify upgrade scenarios and appropriate tools
- Plan the release, change, and risk management processes
- Check your knowledge
- Summary

#### Lesson 15: Explore extensions and the extension framework in finance and operations apps

- Introduction
- Customization models
- Extension points for frameworks
- Develop code to extend a framework
- Create pre-event and post-event handler classes
- Implement the SysOperationSandbox framework
- Lab Extend an EDT
- Check your knowledge
- Summary



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#### Lesson 16: Consume business events in finance and operations apps

- Introduction
- Business event framework
- Create a new business event
- Activate business events
- Consume business events
- Extend an existing business event
- Role-based security for business events
- Business events in Microsoft Power Automate
- Check your knowledge
- Summary

### Lesson 17: Identify data integration patterns and scenarios in finance and operations apps

- Introduction
- Select an integration API
- Synchronous and asynchronous patterns
- Data integration scenarios
- Check your knowledge
- Summary

#### Lesson 18: Data integrations with finance and operations apps

- Introduction
- Set up a data project and recurring data job
- Exercise Create a data project and recurring data job
- Implement authorization to support integration
- Monitor status and availability of entities
- Develop data transformation
- Microsoft Dataverse integrations
- Integrate Dataverse by using virtual entities
- Work with composite data entities
- Azure Data Lake and Entity Store
- Connect to Azure Data Lake Storage
- Change data in Azure Data Lake

- Power Platform convergence
- Check your knowledge
- Summary

#### Lesson 19: Work with analytics and reporting in finance and operations apps

- Introduction
- Understand different types of reports and inquiries
- Financial reporting
- Find inquiries and reports
- Generate and consume inquiries and reports
- Configure finance and operations apps for Microsoft Power Platform
- Lab Work with reports
- Check your knowledge
- Summary



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#### Lesson 20: Describe the business value of the Microsoft Power Platform

- Introduction
- Explore Microsoft Power Platform
- Describe the business value of the Power Platform
- Explore connectors and Microsoft Dataverse
- Describe how Power Platform works with Microsoft 365 apps and services
- Explore how Power Platform works with Microsoft Teams
- Describe how Power Platform works with Microsoft Dynamics 365 apps
- Describe how Power Platform solutions consume Microsoft Azure services
- Explore how Microsoft Power Platform apps work together
- Use Artificial Intelligence to increase productivity
- Knowledge check
- Summary and resources

#### Lesson 21: Identify foundational components of Microsoft Power Platform

- Introduction
- Describe Power Platform administration
- Describe Power Platform security and governance
- Explore Microsoft Dataverse
- Examine Power Platform connectors
- Exercise Build a basic Dataverse data model
- Knowledge check
- Summary and resources

#### Lesson 22: Design and build mobile apps for finance and operations apps

- Introduction
- Demonstration
- Overview of the Dynamics 365 Unified Operations mobile app
- Page design guidelines
- Action design guidelines
- Form design requirements
- Design considerations
- Understand use cases for mobile apps
- Get the Dynamics 365 Unified Operations mobile app
- Check your knowledge
- Summary

### Lesson 23: Updates and upgrades for finance and operations apps

- Introduction
- Upgrade from finance and operations version 7.x to version 10
- Update from finance and operations version 8.x to version 10.0.x

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- Data upgrade
- Upgrade from AX 2012
- Migrate from AX 2009
- Check your knowledge
- Summary



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### Lesson 24: Work with performance and monitoring tools in finance and operations apps

- Introduction
- Diagnose performance issues by using Trace parser
- Load testing by using the Performance SDK
- Monitor performance by using SQL Insights
- Create a SQL trace by using the SQL Profiler
- Monitor server health metrics in Lifecycle Services
- Exercise Use the Environment monitoring tool in Lifecycle Services
- Check your knowledge
- Summary

### Lesson 25: Plan and implement security in finance and operations apps

- Introduction
- Understand the security architecture
- Encryption in finance and operations apps
- Manage users and security
- Set up and apply segregation of duties
- Run security reports
- Stay compliant with user licensing requirements
- Security diagnostics for task recordings
- Extensible data security policies
- Exercise Import a user and assign security role
- Lab Work with security
- Check your knowledge
- Summary

### Lesson 26: Implement role-based security in finance and operations apps

- Introduction
- Create and modify duties, privileges, and permissions
- Enforce permissions policy
- Extensible data security framework
- Apply security permissions
- Lab Create a new security role and add duties
- Microsoft Entra ID and OAuth 2.0 authentication
- Check your knowledge
- Summary

#### Lesson 27: Prepare to go-live with finance and operations apps

- Introduction
- Understand the go-live process
- Complete the Lifecycle Services methodology
- Perform user acceptance testing (UAT) for your solution
- FastTrack go-live assessment
- Request a production environment
- Check your knowledge
- Summary



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#### Lesson 28: Feature management in finance and operations apps

- Introduction
- Feature management workspace
- Feature states
- Enable a feature
- Reschedule a feature
- Disable a feature
- Features that must be enabled
- Enable all features
- Check for updates
- Assign roles
- Features that use configuration keys
- Data entities
- Check your knowledge
- Summary

#### Lesson 29: Get started with Success by Design for Dynamics 365

- Introduction
- Overview of Success by Design
- Reasons to use Success by Design
- Success by Design phases
- Implement Success by Design
- Track Success by Design activities and progress
- Check your knowledge
- Summary

### Lesson 30: Create a solution blueprint for Dynamics 365 solutions

- Introduction
- Solution blueprint review workshop overview
- Prepare for the Solution blueprint review
- Solution blueprint review participants
- Conduct the Solution blueprint review workshop
- Solution blueprint follow-up
- Check your knowledge
- Summary

#### Lesson 31: Plan a testing strategy for your Dynamics 365 solution

- Introduction
- Overview of the Test strategy review workshop
- Prepare for the workshop
- Workshop implementation and follow-up
- Check your knowledge
- Summary

#### Lesson 32: Design data models for Dynamics 365 solutions

- Introduction
- Entity relationship diagram
- Out-of-the-box vs. custom tables
- Table configuration
- Check your knowledge
- Summary



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#### Lesson 33: Business intelligence and analytics design for Dynamics 365 solutions

- Introduction
- Business intelligence and analytics design workshop overview
- Prepare for the Business intelligence and analytics design workshop
- Conduct the Business intelligence and analytics design workshop
- Business intelligence and analytics design follow-up
- Check your knowledge
- Summary

#### **Lesson 34: Gap solution design for Dynamics 365 solutions**

- Introduction
- Gap solution design workshop overview
- Prepare for the Gap solution design workshop
- Conduct the Gap solution design workshop
- Gap solution design follow-up
- Check your knowledge
- Summary

#### Lesson 35: Create a data migration strategy for Dynamics 365 solutions

- Introduction
- Data migration strategy overview
- Prepare for the Data migration workshop
- Conduct the Data migration strategy workshop
- Check your knowledge
- Summary

### Lesson 36: Review the security model for your Dynamics 365 solutions

- Introduction
- Security workshop topics
- Check your knowledge
- Summary

#### **Lesson 37: Integration design for Dynamics 365** solutions

- Introduction
- Integration design review workshop overview
- Prepare for the Integration design review
- Conduct the Integration design review
- Integration design review workshop followup
- Check your knowledge
- Summary

### Lesson 38: Dual-write implementation for Dynamics 365 solutions

- Introduction
- Dual-write implementation workshop overview
- Prepare for the workshop
- Workshop implementation and follow-up
- Check your knowledge
- Summary



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#### Lesson 39: Implement a performance strategy for Dynamics 365 solutions

- Introduction
- Solution performance workshop topics
- Define performance benchmarks and success criteria
- Timing of the Solution performance review
- Prepare for the workshop
- Workshop implementation and follow-up
- Check your knowledge
- Summary

#### Lesson 40: Cutover strategy for Dynamics 365 solutions

- Introduction
- Purpose of the Cutover strategy workshop
- Timing of the Cutover strategy workshop review
- Cutover strategy workshop overview
- Prepare for the workshop
- Workshop implementation and follow-up
- Check your knowledge
- Summary

#### Lesson 41: Post go-live strategy for Dynamics 365 solutions

- Introduction
- Timing of the Post go-live workshop
- Post go-live workshop overview
- Prepare for the workshop
- Post go-live workshop implementation and follow-up
- Check your knowledge
- Summary

### Lesson 42: Get started with configuration and personalization in Finance and Operations apps

- Introduction
- Set up your environment
- Explore personalization functionality
- Knowledge check
- Exercise Customize your status bar
- Summary

#### Lesson 43: Configure your user interface in Finance and Operations apps

- Introduction
- Manage menus: Favorites
- Manage menus: Dashboards by role
- Manage menus: Key performance indicators
- Manage forms: Fields
- Manage forms: Filters and ranges
- Configure reports
- Knowledge check
- Exercise Create favorites
- Exercise View role-based dashboards
- Exercise Change form fields and queries
- Exercise Change report output
- Summary

### **Lesson 44: Configure your data in Finance and Operations apps**

- Introduction
- Create entities
- Manage security
- Integrate with Microsoft Office
- Knowledge check
- Exercise Add a field to a data entity
- Exercise Use Excel to view and update data
- Summary