MS-4014: Build a foundation to extend Microsoft 365 Copilot

Course ID #: 7000-1018-ZZ-Z

Hours:7

Course Content

Course Description:

This course explores extending Copilot's capabilities with Microsoft Graph connectors and custom engine copilots, guiding participants to choose the best development path. It concludes with agent management in the Microsoft 365 admin center.

Prerequisites:

Students should have basic functional experience with Microsoft 365 services.

Target Audience:

Beginners, Administrators, Functional Consultants, Solution Architects, Technology Managers

Topics:

Lesson:

Examine the Microsoft 365 Copilot design
- Introduction
- Examine the Microsoft 365 Copilot logical architecture
- Examine the key components of Microsoft 365 Copilot
- Explore the Microsoft 365 Copilot service and tenant architecture
- Extend Microsoft 365 Copilot with plugins and Microsoft Graph connectors
- Knowledge check
- Summary

Microsoft 365 Copilot extensibility fundamentals
- Introduction
- What is Copilot extensibility?
- What are agents?
- What are declarative agents?
- What are custom engine agents?
- Add knowledge with Graph connectors
- Add skills with plugins
- Knowledge check
- Summary

Choose a Microsoft 365 Copilot extensibility development path
- Introduction
- Why extend Copilot?
- Which path for extensibility should you choose?
- Which development approach should you take?
- What development tools are available to extend Microsoft 365 Copilot?
- How are companies extending Microsoft 365 Copilot?
- How can I secure my data and ensure privacy?
- Knowledge check
- Summary

Introduction to Graph connectors
- **Introduction**
- Add a connection
- Configure the connection settings
- Set up the search schema attributes
- Set the refresh and crawl schedules
- Deploy and monitor your connection
- Knowledge check
- Summary

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Introduction to declarative agents for Microsoft 365 Copilot
- Introduction
- What are declarative agents?
- How declarative agents work
- When to use declarative agents
- Knowledge check
- Summary

Manage agents for Microsoft 365 Copilot
- Introduction
- Manage agents for Copilot in the Microsoft 365 admin center
- Enable or disable Copilot extensibility
- Knowledge check
- Summary

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NASBA Information

Level: Intermediate
Attendance Requirement: To be awarded the full credit hours, you must sign in and attend the entire course.
Fields: Computer Software & Applications
CPEs: 14

Policies: Course Registration, Cancellation, Refund and Complaint Resolution
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