



MS-4014: Introduction to building AI agents

Course ID #: 7000-1018-ZZ-Z

Hours: 4

Delivery Method: Group Internet Based

Course Content

Description:

Explore how AI agents work, tour Microsoft's agent development platform — including Copilot Studio, Microsoft Foundry, and the Microsoft 365 Agents Toolkit — and learn how to plan and design an agent solution for your scenario.

Prerequisites:

Students should have knowledge of the following:

- Familiarity with Microsoft 365 Copilot
- Basic knowledge of generative AI concepts
- Familiarity with core Microsoft Cloud platforms (Microsoft 365, Power Platform, and Azure)

Target Audience:

Developers and App Makers

Topics:

Lesson 1: Introduction to developing AI agents

- Introduction
- AI transformation and agents
- AI agent use cases
- AI agent components
- Module assessment
- Summary

Lesson 2: Choose tools and services for your agent on Microsoft's agent platform

- Introduction
- Explore agent development approaches and tools
- Explore agent channels and publishing options
- Explore Microsoft IQ grounding services

- Explore agent integrations and multiagent solutions
- Explore governance and identity for agents
- Knowledge check
- Summary

Lesson 3: Plan an AI agent solution

- Introduction
- Explore agent development approaches and tools
- Explore agent channels and publishing options
- Explore Microsoft IQ grounding services10 min
- Explore agent integrations and multiagent solutions
- Explore governance and identity for agents
- Knowledge check
- Summary

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NASBA CPE details are provided on the following pages.



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NASBA Information

Level: Beginner

Advanced Preparation:

Attendance Requirement: To be awarded the full credit hours, you must sign in and attend the entire course.

Recommended Field(s) of Study: Computer Software and Applications

Recommended CPEs: 4.50

Policies: Course Registration, Cancellation, Refund, and Complaint Resolution

For more information regarding administrative policies such as complaint and program cancellation policies, please contact our offices at 800-639-3535 or visit us at: www.tcworkshop.com

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NOTE: Since our information is in multiple places on our website or in PDF format that is sent to clients, we have provided our normal course content with the NASBA Information added along with links to our policy page on the web. We will add our name to the Official National Registry Statement after we are approved.