



MS-500: Microsoft 365 Security Administrator

Course ID #: 0010-500-10-W

Hours: 28

Course Content

Course Description:

Help protect against credential compromise with identity and access management. In this course you will learn how to secure user access to your organization's resources. This course covers user password protection, multi-factor authentication, how to enable Azure Identity Protection, how to configure Active Directory federation services, how to setup and use Azure AD Connect, and introduces you to Conditional Access.

Threat protection helps stop damaging attacks with integrated and automated security. In this course you will also learn about threat protection technologies that help protect your Microsoft 365 environment, threat vectors and Microsoft's security solutions for them. The goal of this course is to help you configure your Microsoft 365 deployment to achieve your desired security posture.

Internal policies and external requirements for data retention and investigation may be necessary for your organization. In this course you will also learn about archiving and retention in Microsoft 365 as well as data governance and how to conduct content searches and investigations. Specifically, this course covers data retention policies and tags, in-place records management for SharePoint, email retention, and how to conduct content searches that support eDiscovery investigations. The course also helps your organization prepare for Global Data Protection Regulation (GDPR).

At Course Completion:

After completing this course, student will be able to:

- Administer user and group security in Microsoft 365.
- Manage passwords in Microsoft 365.
- Describe Azure Identity Protection features.
- Plan and implement Azure AD Connect.
- Manage synchronized identities.
- Plan implement federated identities.
- Describe and use conditional access.
- Describe cyber-attack threat vectors.
- Describe security solutions for Microsoft 365
- Use Microsoft Secure Score to evaluate your security posture.
- Use the Security Dashboard in the Microsoft Security & Compliance center.
- Configure various advanced threat protection services for Microsoft 365.
- Configure Advanced Threat Analytics.
- Plan and deploy Mobile Device Management.



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- Implement information rights management.
- Secure messages in Office 365.
- Configure Data Loss Prevention policies.
- Deploy and manage Cloud App Security.
- Implement Azure information protection for Microsoft 365.
- Implement Windows information protection for devices.
- Plan and deploy a data archiving and retention system.
- Perform assessments in Compliance Manager.
- Manage email retention through Exchange.
- Conduct an audit log investigation.
- Create and manage an eDiscovery investigation.
- Manage GDPR data subject requests.

Target Student:

This course is for the Microsoft 365 security administrator role. This role collaborates with the Microsoft 365 Enterprise Administrator, business stakeholders and other workload administrators to plan and implement security strategies and ensures that the solutions comply with the policies and regulations of the organization.

This role proactively secures Microsoft 365 enterprise environments. Responsibilities include responding to threats, implementing, managing and monitoring security and compliance solutions for the Microsoft 365 environment. They respond to incidents, investigations and enforcement of data governance.

The Microsoft 365 Security administrator is familiar with Microsoft 365 workloads and has strong skills and experience with identity protection, information protection, threat protection, security management and data governance. This role focuses on the Microsoft 365 environment and includes hybrid environments.

Prerequisites:

- Basic conceptual understanding of Microsoft Azure.
- Experience with Windows 10 devices.
- Experience with Office 365.
- Basic understanding of authorization and authentication.
- Basic understanding of computer networks.
- Working knowledge of managing mobile devices.



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Topics:

Module 1: User and Group Security

This module explains how to manage user accounts and groups in Microsoft 365. It introduces you to Privileged Identity Management in Azure AD as well as Identity Protection. The module sets the foundation for the remainder of the course.

Lessons

- User Accounts in Microsoft 365
- Administrator Roles and Security Groups in Microsoft 365
- Password Management in Microsoft 365
- Azure AD Identity Protection

Module 2: Identity Synchronization

This module explains concepts related to synchronizing identities. Specifically, it focuses on Azure AD Connect and managing directory synchronization to ensure the right people are connecting to your Microsoft 365 system.

Lessons

- Introduction to Identity Synchronization
- Planning for Azure AD Connect
- Implementing Azure AD Connect
- Managing Synchronized Identities

Module 3: Federated Identities

This module is all about Active Directory Federation Services (AD FS). Specifically, you will learn how to plan and manage AD FS to achieve the level of access you want to provide users from other directories.

Lessons

- Introduction to Federated Identities
- Planning an AD FS Deployment
- Implementing AD FS

Module 4: Access Management

This module describes Conditional Access for Microsoft 365 and how it can be used to control access to resources in your organization. The module also explains Role Based Access Control (RBAC) and solutions for external access.

Lessons

- Conditional Access
- Managing Device Access
- Role Based Access Control (RBAC)
- Solutions for External Access

Module 5: Security in Microsoft 365

This module starts by explaining the various cyber-attack threats that exist. It then introduces you to the Microsoft solutions to thwart those threats. The module finishes with an explanation of Microsoft Secure Score and how it can be used to evaluate and report your organizations security posture.

Lessons

- Threat Vectors and Data Breaches
- Security Solutions for Microsoft 365
- Microsoft Secure Score

Module 6: Advanced Threat Protection

This module explains the various threat protection technologies and services available in Microsoft 365. Specifically, the module covers message protection through Exchange Online Protection, Azure Advanced Threat Protection and Windows Defender Advanced Threat Protection.

Lessons

- Exchange Online Protection
- Office 365 Advanced Threat Protection



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- Managing Safe Attachments
- Managing Safe Links
- Azure Advanced Threat Protection
- Windows Defender Advanced Threat Protection

Module 7: Threat Intelligence

This module explains Microsoft Threat Intelligence which provides you with the tools to evaluate and address cyber threats. You will learn how to use the Security Dashboard in the Microsoft 365 Security and Compliance Center. It also explains and configures Microsoft Advanced Threat Analytics.

Lessons

- Microsoft 365 Threat Intelligence
- Using the Security Dashboard
- Configuring Advanced Threat Analytics

Module 8: Mobility

This module is all about securing mobile devices and applications. You will learn about Mobile Device Management and how it works with Intune. You will also learn about how Intune and Azure AD can be used to secure mobile applications.

Lessons

- Plan for Mobile Application Management
- Plan for Mobile Device Management
- Deploy Mobile Device Management
- Enroll Devices to Mobile Device Management

Module 9: Information Protection

This module explains information rights management in Exchange and SharePoint. It also describes encryption technologies used to secure messages. The module introduces how

to implement Azure Information Protection and Windows Information Protection.

Lessons

- Information Rights Management
- Secure Multipurpose Internet Mail Extension
- Office 365 Message Encryption
- Azure Information Protection
- Advanced Information Protection
- Windows Information Protection

Module 10: Data Loss Prevention

This module is all about data loss prevention in Microsoft 365. You will learn about how to create policies, edit rules, and customize user notifications.

Lessons

- Data Loss Prevention Explained
- Data Loss Prevention Policies
- Custom DLP Policies
- Creating a DLP Policy to Protect Documents
- Policy Tips

Module 11: Cloud Application Security

This module is all about cloud app security for Microsoft 365. The module will explain cloud discovery, app connectors, policies, and alerts.

Lessons

- Cloud Application Security Explained
- Using Cloud Application Security Information
- Office 365 Cloud App Security

Module 12: Archiving and Retention

This module explains concepts related to retention and archiving of data for Microsoft 365 including Exchange and SharePoint.

Lessons

- Archiving in Microsoft 365
- Retention in Microsoft 365



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- Retention Policies in the Security and Compliance Center
- Archiving and Retention in Exchange
- In-place Records Management in SharePoint

Module 13: Data Governance in Microsoft 365

This module focuses on data governance in Microsoft 365. The module will introduce you to Compliance Manager and discuss GDPR.

Lessons

- Planning Security and Compliance Needs
- Building Ethical Walls in Exchange Online
- Manage Retention in Email
- Troubleshooting Data Governance
- Analytics and Telemetry

Module 14: Managing Search and Investigations

This module is focused on content searching and investigations. Specifically, it covers how to use eDiscovery to conduct advanced investigations of Microsoft 365 data. It also covers audit logs and discusses GDPR data subject requests.

Lessons

- Searching for Content in the Security and Compliance Center
- Audit Log Investigations
- Advanced eDiscovery