

# PL-200T00: Microsoft Power Platform Functional Consultant

Course ID #: 7000-497-ZZ-Z

Hours: 35

# **Course Content**

# **Course Description:**

The Power Platform empowers organizations to automate business processes, develop their own rich app experiences, and connect with customers better and faster. In this course, students will learn to perform discovery, capture requirements, engage subject matter experts and stakeholders, translate requirements, and configure Power Platform solutions and apps. They will supplement their learnings with hands-on labs to create application enhancements, custom user experiences, system integrations, data conversions, custom process automation, and custom visualizations. Power Platform is comprised of four key products: Power Apps, Power Automate, Power BI, and Power Virtual Agents. In this course, we will cover these four applications in depth, with additional focus on Microsoft Dataverse (formerly Common Data Service), AI Builder, connectors, and portals.

## **At Course Completion:**

Students will be able to:

- Work with an organization to gather requirements and implement Power Platform solutions
- Build model-driven, canvas, and portal apps
- Create Power Automate flows
- Design a simple chatbot using Power Virtual Agents
- Analyze data using Power BI visualizations and dashboards

# **Prerequisites:**

- Experience as an IT professional or student
- Working knowledge of the Power Platform and its key components
- A knowledge of Microsoft Dataverse (or general data modeling) and security concepts

# **Target Student:**

A Power Platform Functional Consultant is responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring Power Platform solutions and apps. The Functional Consultant implements components of a solution that include application enhancements, custom user experiences, system integrations, data conversions, custom process automation, and custom visualizations.

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## **Topics:**

#### **Module 1: Introduction to the Power Platform**

• Power Platform overview

Lab: Validate lab environment

## **Module 2: The Functional Consultant role**

- Consultant skills overview
- Create and validate documentation
- Engage stakeholders
- Perform quality assurance
- Configure integrations

## **Module 3: Work with Dataverse**

- Work with the data model
- Create and manage processes
- Work with AI Builder
- Configure Dataverse settings
- Import and export data
- Use tabular reporting options
- Configure security settings

Lab: Create an app

Lab: Create tables and columns

Lab: Create relationships

Lab: Additional table options

## **Module 4: Make Power Apps**

- Make model-driven apps
- Make canvas apps
- Make portal apps

Lab: App designer

Lab: Modify forms

Lab: Modify views

Lab: Build dashboards

Lab : Canvas app fundamentals Lab : Work with data and services

Lab: User experience

#### **Module 5: Build Power Automate flows**

Lab: Create users

Lab: Create security role

Lab: Configure a new business rule

Lab: Advanced business rules

Lab: Create a flow

Lab: Build approval flow

Lab: Build a business process flow

Lab: Add branching to business process flow

## **Module 6: Work with Power Virtual Agents**

- Create a chatbot
- Configure topics
- Automate and integrate
- Configure entities
- Test and publish chatbots

## Module 7: Analyze data with Power BI

- Get started with Power BI
- Model data in Power BI
- Create visualizations
- Create dashboards
- Publish and share in Power BI

Lab: Build a Word template

Lab: Build an Excel template

Lab: Duplicate detection

Lab: Import data

Lab: Export data

Lab: Bulk delete