

Course ID #: 7000-649-ZZ-Z

Hours: 35

Course Content

Course Description:

In this course, you will cover a combination course of VMware Horizon 8: Skills for Virtual Desktop Management & VMware Horizon 8: Infrastructure Administration. This training collection gives you the hands-on skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. You will build on your skills in configuring and managing VMware Horizon® 8 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines and how to provide a customized desktop environment to endusers. Additionally, you will learn how to install and configure a virtual desktop infrastructure platform. You learn how to install and configure VMware Horizon® Connection ServerTM, VMware Unified Access GatewayTM, how to configure a load balancer for use with Horizon, and how to establish Cloud Pod Architecture.

Course Objectives:

Upon successful completion of this course, students will be able to:

- Recognize the features and benefits of Horizon
- Use VMware vSphere® to create VMs to be used as desktops for Horizon
- Create and optimize Windows VMs to create Horizon desktops
- Install and configure Horizon Agent on Horizon desktop
- Configure and manage the VMware Horizon® Client™ systems and connect the client to a VMware Horizon desktop
- Configure, manage, and entitle desktop pools of full VMs
- Configure, manage, and entitle pools of instant-clone desktops
- Create and use Remote Desktop Services (RDS) desktops and application pools
- Monitor the Horizon environment using Horizon Console Dashboard and Horizon Help Desk Tool
- Identify Horizon Connection Server installation, architecture, and requirements
- Describe the authentication and certification options for a Horizon environment
- $\bullet~$ Recognize the integration process and benefits of Omnissa® Access $^{\text{TM}}$ and Horizon 8
- Compare the remote display protocols that are available in Horizon
- Describe the 3D rendering options available in Horizon 8
- Discuss scalability options available in Horizon 8
- Describe different security options for the Horizon environment



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Prerequisites:

The knowledge and skills that a learner should have before attending this course are as follows:

- Use vSphere Web Client
- Create snapshots of virtual machines
- Configure guest customization specifications
- Modify virtual machine properties
- Convert a virtual machine to a template
- Microsoft Windows system administration experience:
- Configure Active Directory services, including DNS, DHCP, and time synchronization
- Restrict user activities by implementing Group Policy Objects
- Configure Windows systems to enable Remote Desktop Connections

Attendees should have the following Microsoft Windows system administration experience:

- Configure Active Directory services, including DNS, DHCP, and time synchronization
- Restrict user activities by implementing Group Policy objects
- Configure Windows systems to enable Remote Desktop Connections
- Build an ODBC connection to an SOL Server database

Target Audience:

• Tier 1 Operators, administrators, and architects for VMware Horizon

Topics:

Module 1: Course Introduction

- Introductions and course logistics
- Course objectives

Module 2: Introduction to VMware Horizon

- Recognize the features and benefits of Horizon
- Describe the conceptual and logical architecture of Horizon

Module 3: Introduction to Use Case

- Define a use case for your virtual desktop and application infrastructure
- Convert customer requirements to use-case attributes

Module 4: Create Windows Desktops

- Outline the steps to install Horizon Agent on Windows virtual machines
- Install Horizon Agent on a Windows virtual Machine
- Optimize and prepare Windows virtual machines to set up Horizon desktop VMs

Module 5: Create Linux Desktops

- Create a Linux VM for Horizon
- Install Horizon Agent on a Linux virtual machine
- Optimize and prepare Linux virtual machines to set up Horizon desktop VMs



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Module 6: Creating and Managing Desktop Pools

- Identify the steps to set up a template for desktop pool deployment
- List the steps to add desktops to the Horizon® Connection ServerTM inventory
- Compare dedicated-assignment and floatingassignment pools
- Outline the steps to create an automated pool
- Define user entitlement
- Explain the hierarchy of global, pool-level, and user-level policies

Module 7: Horizon Client Options

- Describe the different clients and their benefits
- Access the Horizon desktop using various Horizon clients and HTML
- Configure integrated printing, USB redirection, and the shared folders option
- Configure session collaboration and media optimization for Microsoft Teams

Module 8: Creating and Managing Instant-Clone Desktop Pools

- List the advantages of instant clones
- Explain the provisioning technology used for instant clone desktop pools
- Set up an automated pool of instant clones
- Push updated images to instant clone desktop pools

Module 9: Creating RDS Desktop and Application Pools

- Explain the difference between an RDS desktop pool and an automated pool
- Compare and contrast an RDS session host pool, a farm, and an application pool
- Create an RDS desktop pool and an application pool
- Access RDS desktops and application from Horizon Client
- Use the instant clone technology to automate the build-out of Remote Desktop Session Host farms
- Configure load-balancing for RDSHs on a farm

Module 10: Monitoring VMware Horizon

- Monitor the status of the Horizon components using the Horizon Administrator console dashboard
- Monitor desktop sessions using the HelpDesk tool
- Monitor the performance of the remote desktop using the Horizon Performance Tracker

Module 11: Horizon Connection Server

- Recognize the VMware Horizon reference architecture
- Identify the Horizon Connection Server supported features
- Identify the recommended system requirements for Horizon Connection Server
- Configure the Horizon event database
- Outline the steps for the initial configuration of Horizon Connection Server
- Discuss the AD LDS database as a critical {an important component?} component of the Horizon Connection Server installation



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Module 12: Horizon Protocols

- Compare the remote display protocols that are available in Horizon
- Describe the BLAST Display Protocol Codecs
- Summarize the BLAST Codec options
- List the ideal applications for each BLAST codec
- Describe the BLAST and PCoIP ADMX GPO common configurations

Module 13: Graphics in Horizon

- Describe the 3D rendering options available in Horizon 8
- Compare vSGA and vDGA
- List the steps to configure graphics cards for use in a Horizon environment

Module 14: Securing Connections: Network

- Compare tunnels and direct connections for client access to desktops
- Discuss the benefits of using Unified Access Gateway
- List the Unified Access Gateway firewall rules
- Configure TLS certificates in Horizon

Module 15: Securing Connections: Authentication

- Compare the authentication options that Horizon Connection Server supports
- Restrict access to the Horizon remote desktops using restricted entitlements
- Describe the smart card authentication methods that Horizon Connection Server supports
- Explain the purpose of permissions, roles, and privileges in Horizon
- Create custom roles

Module 16: Horizon Scalability

- Describe the purpose of a replica connection server
- Explain how multiple Horizon Connection Server instances in a pod maintain synchronization
- List the steps to configure graphics cards for use in a Horizon environment
- Configure a load balancer for use in a Horizon environment
- Explain Horizon Cloud Pod Architecture LDAP replication.
- Explain Horizon Cloud Pod Architecture scalability options



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Module 17: Horizon Cloud and Universal Broker

- Recognize the features and benefits of Horizon Cloud Service
- Use Universal broker to connect to a Horizon Cloud instance
- Configure and pair the Horizon Cloud Connector appliance with Horizon Connection Server

Module 18: Workspace ONE Access and Virtual Application Management

- Recognize the features and benefits of Workspace ONE Access
- Explain identity management in Workspace ONE Access
- Explain access management in Workspace ONE Access
- Describe the requirements to install and configure True SSO in a Horizon environment
- Describe the Workspace ONE Access directory integration
- Deploy virtual applications with Workspace services

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