

Course ID #: 7000-649-ZZ-Z

Hours: 35

Course Content

Course Description:

In this course, you will cover a combination course of VMware Horizon 8: Skills for Virtual Desktop Management & VMware Horizon 8: Infrastructure Administration. This training collection gives you the hands-on skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. You will build on your skills in configuring and managing VMware Horizon® 8 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines and how to provide a customized desktop environment to endusers. Additionally, you will learn how to install and configure a virtual desktop infrastructure platform. You learn how to install and configure VMware Horizon® Connection ServerTM, VMware Unified Access GatewayTM, how to configure a load balancer for use with Horizon, and how to establish Cloud Pod Architecture.

Course Objectives:

Upon successful completion of this course, students will be able to:

- Recognize the features and benefits of Horizon
- Use VMware vSphere® to create VMs to be used as desktops for Horizon
- Create and optimize Windows VMs to create Horizon desktops
- Install and configure Horizon Agent on Horizon desktop
- Configure and manage the VMware Horizon® Client™ systems and connect the client to a VMware Horizon desktop
- Configure, manage, and entitle desktop pools of full VMs
- Configure, manage, and entitle pools of instant-clone desktops
- Create and use Remote Desktop Services (RDS) desktops and application pools
- Monitor the Horizon environment using Horizon
- Console Dashboard and Horizon Help Desk Tool
- Identify Horizon Connection Server installation, architecture, and requirements.
- Describe the authentication and certification options for a Horizon environment
- Recognize the integration process and benefits of
- VMware Workspace ONE® Access $^{\text{TM}}$ and Horizon 8
- Discuss performance and scalability options available in Horizon 8
- Describe different security options for the Horizon environment



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Prerequisites:

Attendees should have the following Microsoft Windows system administration experience:

- Configure Active Directory services, including DNS, DHCP, and time synchronization
- Restrict user activities by implementing Group Policy objects
- Configure Windows systems to enable Remote Desktop Connections
- Build an ODBC connection to an SQL Server database

Target Audience:

- Operators, administrators, and architects for VMware Horizon should enroll in this course.
 Individuals responsible for the creation, maintenance, and or delivery of remote and virtual desktop services.
- Additional duties can include the implementation, support, and administration of an organization's end-user computing infrastructure.

Topics:

Module 1: Course Introduction

- Introductions and course logistics
- Course objectives

Module 2: Introduction to VMware Horizon

- Recognize the features and benefits of Horizon
- Describe the conceptual and logical architecture of Horizon

Module 3: Introduction to Use Case

- Define a use case for your virtual desktop and application infrastructure
- Convert customer requirements to use-case attributes

Module 4: vSphere for VMware Horizon

- Explain basic virtualization concepts
- Use VMware vSphere® Client™ to access your vCenter
- Server system and VMware ESXi[™] hosts
- Create, provision, and remove a virtual machine

Module 5: VMware Horizon Desktops

- Create a Windows and a Linux virtual machine using vSphere
- Optimize and prepare Windows and Linux virtual machines to set up Horizon desktop VMs



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Module 6: VMware Horizon Agents

- Outline the configuration choices when installing
- Horizon Agent on Windows and Linux virtual machines
- Create a gold master for Windows Horizon desktops

Module 7: VMware Horizon Pools

- Identify the steps to set up a template for desktop pool deployment
- List the steps to add desktops to the VMware Horizon® Connection ServerTM inventory
- Compare dedicated-assignment and floatingassignment pools
- Outline the steps to create an automated pool
- Define user entitlement
- Explain the hierarchy of global, pool-level, and userlevel policies

Module 8: VMware Horizon Client Options

- Describe the different clients and their benefits
- Access Horizon desktop using various Horizon clients and HTML
- Configure integrated printing, USB redirection, and the shared folders option
- Configure session collaboration and media optimization for Microsoft Teams

Module 9: Creating and Managing Instant-Clone Desktop Pools

- List the advantages of instant clones
- Explain the provisioning technology used for instant clone desktop pools
- Set up an automated pool of instant clones
- Push updated images to instant clone desktop pools

Module 10: Creating RDS Desktop and Application Pools

- Explain the difference between an RDS desktop pool and an automated pool
- Compare and contrast an RDS session host pool, a farm, and an application pool
- Create an RDS desktop pool and an application pool
- Access RDS desktops and application from Horizon Client
- Use the instant clone technology to automate the build-out of RDSH farms
- Configure load-balancing for RDSHs on a farm

Module 11: Monitoring VMware Horizon

- Monitor the status of the Horizon components using the Horizon Administrator console dashboard
- Monitor desktop sessions using the HelpDesk tool



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Module 12: Horizon Connection Server

- Recognize VMware Horizon reference architecture
- Identify the Horizon Connection Server supported features
- Identify the recommended system requirements for Horizon Connection Server
- Configure the Horizon event database
- Outline the steps for the initial configuration of Horizon Connection Server
- Discuss the ADAM database as a critical component of Horizon Connection Server installation

Module 13: Authentication and Certificates

- Compare the authentication options that Horizon
- Connection Server supports
- Describe the Smartcard authentication options that Horizon Connection Server supports
- Outline the steps to create a Horizon administrator and custom roles
- Describe the roles available in a Horizon environment
- Explain the role that certificates play for Horizon Connection Server
- Install and configure certificates for Horizon Connection Server
- Install and configure True SSO in a Horizon environment

Module 14: Workspace ONE Access & Virtual Application Management

- Recognize the features and benefits of Workspace ONE Access
- Recognize the Workspace ONE Access console features
- Explain identity management in Workspace ONE Access
- Explain access management in Workspace ONE Access
- Describe the Workspace ONE Access directory integration
- Describe the Workspace ONE Access directory integration
- Deploy virtual applications with Workspace services

Module 15: Horizon Protocols

- Compare the remote display protocols that are available in VMware Horizon
- Describe the BLAST Display Protocol Codecs
- Describe BLAST and PCoIP ADMX GPO common configurations

Module 16: Graphic Cards

- Describe the 3D rendering options available in Horizon 8
- Compare vSGA and vDGA
- List the steps to configure graphics cards for use in a VMware Horizon environment



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Module 17: Horizon Scalability

- Describe the purpose of a replica connection server
- Explain how multiple Horizon Connection Server instances in a pod maintain synchronization
- Explain Horizon Cloud Pod Architecture LDAP replication and VIPA
- Explain Horizon Cloud Pod Architecture scalability options

Module 18: Horizon Security

- Explain concepts relevant to secure Horizon connections
- Describe how to restrict Horizon connections.
- Discuss the benefits of using Unified Access Gateway
- List the two-factor authentication options that are supported by Unified Access Gateway
- List Unified Access Gateway firewall rules
- Describe the situation in which you might deploy
- Unified Access Gateway instances with one, two, or three network interfaces

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